

Minute from SAMETS 1st Peer Review Workshop – Focus Children

5th – 6th July 2014 Wiesbaden, Germany

The SAMETS meeting was held in Wiesbaden from the 5 to the 6 of July 2014 with the focus about " The management of Children social affairs iin the Emergency Temporary Shelter ". The host partner was ASB Germany in cooperation with ASB Wiesbaden. The SAMETS workshop also hosted other volunteers from Samaritan International organizations present in Wiesbaden for another meeting related to the project FLOOD about prevention and preparedness for floods. This was also a benefit to the SAMETS project because one of the aim of the FLOOD project is to find common standards for the Samaritan partners for evacuation of and assistance for people and vulnerable groups. The single agenda items of the two projects weren't mixed up during the meeting in Wiesbaden thus the conditions for a good SAMETS workshop outcome were set. In addition the workshop sessions were set in a framework of vital discussion before and after the working meetings on common aspects and differences of the civil protection systems and resulting effects on contents and structure of the SAMETS guideline.

5th July

1. Welcoming and Agenda

The SAMETS project coordinator Aurelio Dugoni expressed his thanks to Mr. Schuster, Head of the ASB Education Centre in Wiesbaden, for hosting the SAMETS workshop and was welcoming the participants to the first day of the SAMETS meeting. He was especially introducing the external experts supporting the 1st PREW. Mr. Dugoni also gave a short overview about the aims of the workshop and the agenda of the day.

2. The SAMETS Project

Aurelio Dugoni opened the talk session.

The objectives of the SAMETS project are to develop guidelines for the conduct, measures and offers for special groups like children, elderly people, disabled people and people with multicultural background in Emergency Temporary Shelters. In this way the gap in existing



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civil protection guidelines and training concepts in the project partner's countries and organizations should be filled.

Therefore the objective of the first Peer Review Workshop with Focus Children was to compile the basic contents and structural aspects for the intended guidelines. Because SAMETS aims civil protection of different European countries, at first an exchange process of the different ideas and conceptions regarding the future guideline was necessary. That included the different levels of requirements for the guideline as well as aspects of civil protection systems that need to be considered while creating a guideline.

3. SAMETS survey on social affairs methodologies for Emergency Temporary Shelters

The second talk was provided by Frederik Schütte. The external expert supported the SAMETS consortium by evaluating the survey on social affairs management in Emergency Temporary Shelters focusing on the project's target groups as part of the action 'mapping activities'. He presented the results of the survey on social affairs methodologies and policies in the partner countries. Participating experts of all partner organizations joined the online survey and telephone interviews. In conclusion of the survey's results the different requirements depending on the scenario dimensions time and availability of infrastructure/impact should be clustered in identified requirement options. Details can be found in the Report on Survey in the SAMETS Project website.

4. Civil protection in Germany – Psychosocial care in the German system

Rike Richwin, representative of the Federal Office of Civil Protection and Disaster Assistance, gave a general overview on psychosocial crisis management and the management of Emergency Temporary Shelters in Germany. She gave valuable impulses on the differentiation and complexity of civil protection systems that should kept in mind while developing guidelines for actors of different states or even countries. Moreover she introduced the participants in the topic of child friendly spaces and turned out that there is a necessity to develop a secure environment in ETS. Details can be found in the PP Presentation in the SAMETS Project website.

5. Psychosocial care in emergencies for children

Tita Kern introduced the participants in psychosocial in emergencies for children. She explained how different children react and behave under extreme stress. The reaction depends on the individual aspects influencing people of all ages before, during and after a traumatic situation. While working with children after such an event it is of overall need to





include their families or caregivers as well because children are reliant on their caregivers. Furthermore Mrs. Kern gave a practical overview on trauma symptoms of children. Building up on this information she presented helpful approaches and support strategies for exposed children. Details can be found in the Mrs. Tita Kern Report in the SAMETS Project website.

6. Case study – Emergency Temporary Shelter

Elena Premoli volunteer from ANPAS Piemonte, presented a case study of a civil protection operation in Italy during the Emilia Romagna Earthquake crisis and the management by ANPAS of an Emergency Temporary Shelter with more over 500 people. She referred to the work in ETS with children, what requirements for volunteering staff are existing and which tasks have to be performed. This best practice presentation was the basis for a discussion on other best practices of the project partner organizations and to exchanges similarities and differences. Details can be found PP Presentation in the SAMETS Project website.

Workshop session

To reach the objective of the workshop of developing a content frame and the structural basis for the future guideline, work groups were established. The group members remained the same during the different workshop days to ensure consistency during the development process.

7. Work group 1: Special requirements for the care of children in ETS

Work group 1 was leaded by the external expert Simon Finkeldei. The focus of this first work group session lied on typical symptoms in children following extreme stress, helpful activities to cope with them and different types of children's needs. Acquired contents and tasks were specified that have to be implemented in future guidelines. Detailed results can be found in the SAMETS Website: Working group 1.



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8. Special structural and organizational requirements of ETS for children

Work group 2 was leaded by the external expert Frederik Schütte. The topic of this work group were organizational and management demands arising from the needs of children in ETS. The first workshop session was about identifying, collecting and structuring the requirements of children in an ETS with special focus on structural and organizational demands. Detailed results can be found in the SAMETS Website: Working group 2.

6th July

On this day the workshop session was continued. The results of the first work group session were transferred in the context of future guidelines and training aspects. After the workshop session the results of the two work groups were presented and discussed. Results of the exchange process will be considered in the further project activities.

9. Work group 1: Key issues of future guidelines and training

The second workshop session focused on categories of different services that need consideration of further concept work. Depending on grade of exposure and experienced fear or loss children the needed support will differ. The support provided by an Emergency Temporary Shelter can be graded in basic, focused and specialized services. For each service level a different qualification of staff is necessary to fulfill requirements and tasks. Detailed results can be found in the attached report on working group 1.

10. Work group 2: Key issues of future guidelines and training

Building on the results of the first workshop session the day before the participants construed conclusions for future guidelines and training aspects. Therefore the findings were structured and discussed to adapt them on demands of civil protection methodologies, training and management structure. Additionally the participants drew up a problem definition for the SAMETS scenario. Detailed results can be found in the attached report on working group 2.

11. Ending

The first international SAMETS Peer Review workshop brought valuable intermediate results regarding how to deal with children in Emergency Temporary Shelters. With regards to content the results were adjusted to common civil protection requirements existing in the partner organizations. Five main pillars of the guideline structure of the children section were





identified as well as a cluster for different scenario dimensions applied on children issues. On the other hand psychosocial input was given for the answer to the question how children's needs can be met in an Emergency Temporary Shelter and in particular after traumatic events. One more result for further actions is that existing guidelines of Humanitarian Aid - already used as a base of the SAMETS survey - should furthermore be used during the creating process.

Wiesbaden 10 July 2014

