

# MANAGING Ederly and Disabled

## Social Affairs Management in Emergency Temporary Shelters



# DEFINITION

## Elderly and disabled in context of the SAMETS guideline:

- People with mobility impairment
- People with sensory impairment
- People with cognitive impairment
- Prevalence of chronically medical conditions
- People with dietary conditions

# DEFINITION

- 65+ (life experience)
- Question of self-sufficiency
- Special requirements (diet, medical, special needs)
- Communication
- Repetitive
- Depression
- Hopeless
- Angry
- Scared
- Burden

# BRAINSTORMING

**-What is your association if you think of elderly people?**

**-What makes elderly people special?**

***2 MINUTE EACH PARTICIPANTS FOLLOWING BY WORKING GROUP DISCUSSION***

# Requirements in health and medical care

- Information about diseases
- Information about Medication
  1. If yes, are you well equipped or in need?
  2. Own documents (e.g. diabetes pass, pacemaker ID card, doctor's report . . . )
  3. Copy of prescription
- Sanitary devices needed
- Special requests (e.g. safety helmet, bed rail...)

# Requirements of Nutrition/Food

- Special diet needed
  1. Frequency
  2. consistency
- Allergy and nutrition intollerances
- Assistance needed in distribution and feeding

# Requirements in Social services/special communication aspects

- Social services (Social workers)
- Psychologist for cognitive impairments
- Clear signs in appropriate level and size
- Pictograms instead of written
- Different designs of functional parts of the camp
- Clear and coloured pathways
- Avoid Stress

# Requirements in Logistics

- Coloured pathways
- Communication signs/signals
- Sign written and pictograms
- Special care area
- Health care centre
- Social area
- Safety and security
- Barrier free movement



# Registration

- Need of assessment related to disability
- Registration-Matrix
- Age/Sex
- Mobility and self sufficiency
- Health condition / Allergies or special Diet
- Alone/not alone
  1. Person who take care?
  2. Assistance needed?

# NEEDS / ACTIVITIES

	Needs	Activities
<b>Emotional</b>	<p>Safety</p> <p>To have an overview</p> <p>Psychological assistance</p> <p>Need to be useful to community</p> <p>Perspectives</p> <p>Not to feel a burden</p> <p>Go back to normality</p>	<p>skills of the staff</p> <p>social media, TV</p> <p>psychological response</p> <p>to give them ne activity</p> <p>re-building</p> <p>recreate a familiar environment</p> <p>have a real person to give an update on the situation</p> <p>give them something to do</p> <p>daily activities</p> <p>structure</p>

# NEEDS / ACTIVITIES

## Social

Psychological assistance  
Need to be useful  
Connection with other disabled/ older people  
Connection to other people / no ghetto  
Interact with others  
Spend time with family, friends....  
To be alone

Psychological response  
Give a chance to help each other  
Make meeting  
Group activities, all day life, activities that can link people together  
Social activities  
Create opportunities

# NEEDS / ACTIVITIES

## Physical

### Medical Mobility

Impairments – sensory  
Adequate environment  
Nutrition, diet...  
To play x security  
WC  
Other basic needs –  
clothing..

### Mobility aids, caregivers

Medical checks  
Basic signs, easy paths  
Comfy chair, cushions  
Social area task  
schedule  
Collect humanitarian  
things, clothes...

# NEEDS / ACTIVITIES

## Cognitive

Orientation  
Reassurance  
Keep busy  
Feeling involved  
Information  
Religion, belief, meaning,  
spiritual

Basic signs – clear info  
Psychosocial activities  
Entertainment  
Involve in ETS  
Info board  
Places to pray

# MANAGING Elderly and Disabled



Thanks



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